

TeleScreen™ Reduces Employment Turnover Rates and Hiring Expenses for Businesses in the Hospitality, Restaurant and Casino Industries

TeleScreen™ has provided an exciting concept in automated interviewing designed to provide employers with information on job applicants and current employees.

Athens, AL (PRWEB) May 23, 2006 -- Companies in the restaurant industry can reduce hourly employee turnover rates by 50% in their first year of using TeleScreen™, an automated pre-employment interviewing system. Using the TeleScreen™ system, the hospitality industry finds that pre-screening job applicants BEFORE the application process eliminates approximately one-third of all job applicants who do not meet the minimum job requirements defined by the employer.

Since 1982, TeleScreen™ has provided an exciting concept in automated interviewing. It is designed to provide employers with as much insight and information as possible in assessing job applicants and current employees. The system is easy to use, available 24 hours a day, 7 days a week and requires no special training. The applicant uses a touch tone telephone to listen to or a computer to read a series of questions concerning previous employment history, past performance, ability to get along with others, hospitality, conscientiousness, honesty and theft, absenteeism, work ethic, company policy and general attitudes. By clicking "YES" or "NO" on the computer or pressing the "1" or "3" buttons on the telephone key pad, the applicant answers questions that are asked in a random order. A 5 second response time limit eliminates "response debate time". Interview questions comply with all federal and state employment laws. Applicants are only known by a number eliminating any bias potential. Interview results are available immediately following the completion of each interview, 24 hours a day, and 7 days per week. They are delivered by email, fax or both, depending on the company's requirements.

"For over 11 years it has been our privilege to work with TeleScreen™ in enhancing our selection process. Without question, their company, staff and procedures have become an integral part of our employment process with greatly improved results. We look forward to the future together." Robert W. Crumley, Senior Vice President of Personnel, Boddie-Noel Enterprises (over 320 Hardees restaurants, 35 Texas Steak Houses and many other restaurants) Rocky Mount, NC.

Angie Bonner, Manager, Staffing and Selection, Denny's Restaurants, Spartanburg, SC says "In 1995, Denny's partnered with TeleScreen™ to develop an automated telephonic interview process for management candidates. We found the process to be extremely efficient and cost effective. In April 2004, TeleScreen™ installed the automated system for hourly candidates. This new system has proven to give Denny's more qualified candidates in a timely manner. With the TeleScreen™ automated system for hourly candidates, our turnover at the hourly level has decreased significantly."

Restaurants and hotels use TeleScreen™ as the first step in their job application process. TeleScreen™ customizes each interview and presentation of the results to meet each company's specific needs. The hiring manager uses the results to determine if the applicant should be processed as a qualified candidate. "Talking with our customers and using hospitality industry specific applicant criteria, we found that nearly 33% of applicants do not meet the minimum hiring criteria established by the hospitality industry. By using TeleScreen, these hiring managers can concentrate on interviewing and selecting only the best qualified job applicants", says Greg Lambert, President, TeleScreen™. "Our customers are no longer spending their valuable time talking to unqualified applicants".



TeleScreen™ is the oldest and most reliable company for providing pre-employment interviews, employee surveys, opinion surveys and employee exit interviews using touch tone telephone and computer technology. It services 1000's of business locations nationwide.

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